

JAMES (Jim) F. WASHINGTON, JR

December 19, 2007

Apple Air Conditioning & Heating, Inc.
149 South Woodland Avenue
Winter Garden, Florida 34761

Dear Sir:

I want to thank you and your staff for a job well done. Chad and Rod work constantly and very professionally. I have had the house cooled down to 53 degrees and heated up to 78 degrees. The distribution is well balanced and the design is performing like Roy said it would. I am very happy with the installation and will be looking at the attic when I do my re-pipe; however, judging by what I have seen so far I seriously doubt I find anything wrong.

Again, thank you for your hard work on my project.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jim Washington', with a long horizontal flourish extending to the right.

Jim Washington